# Cleveland Anti-Slavery Network

## Cleveland-wide Victim Care Pathway



















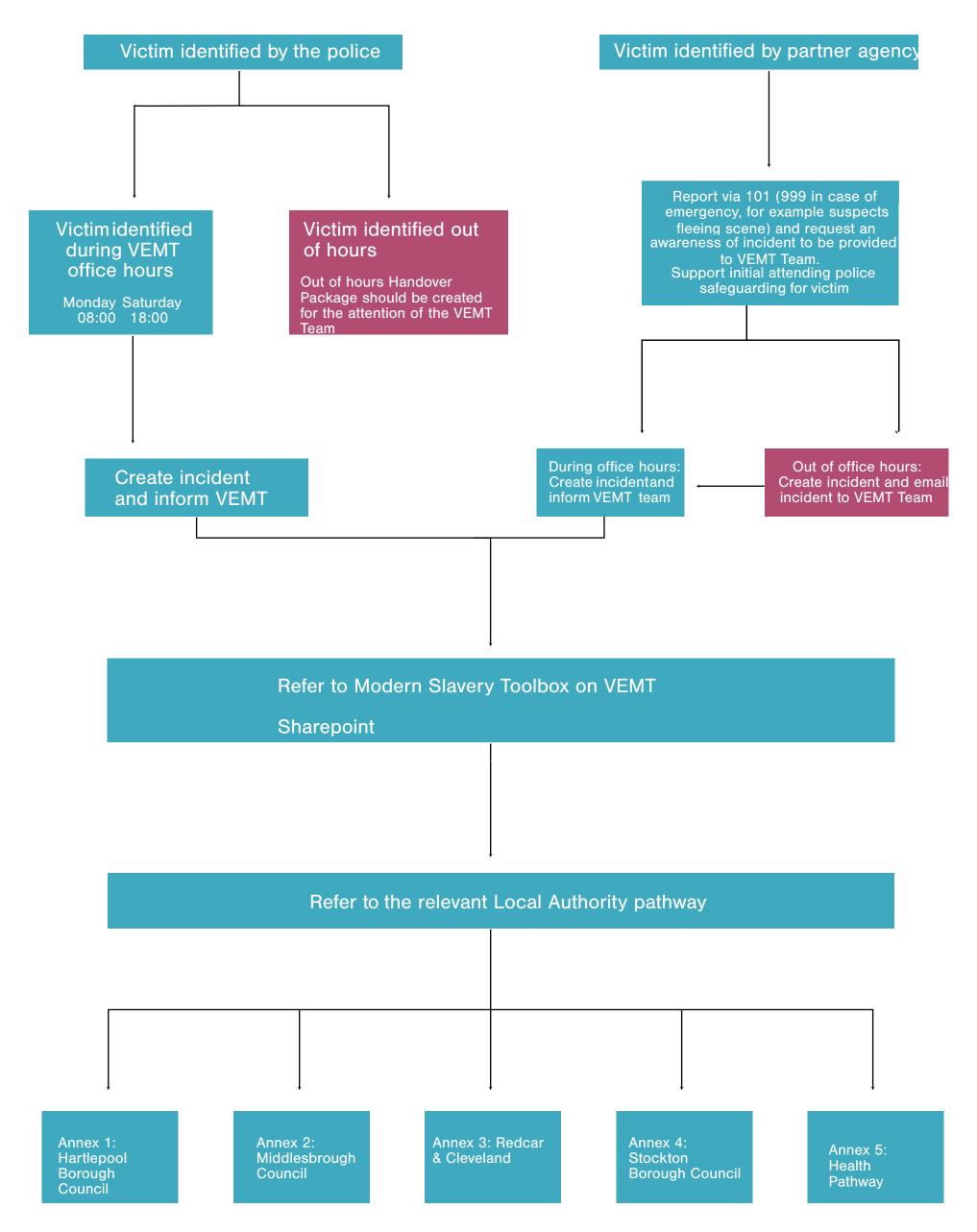
"I was particularly interested in the Network's Victim Care Pathway, and I look forward to working closely with the PCC's Office in future to learn from and share such examples of best practice."

Dame Sara Thornton - UK Independent Anti-Slavery Commissioner 2019 to 2022



## Modern Day Slavery and Human Trafficking Victim Care Pathway



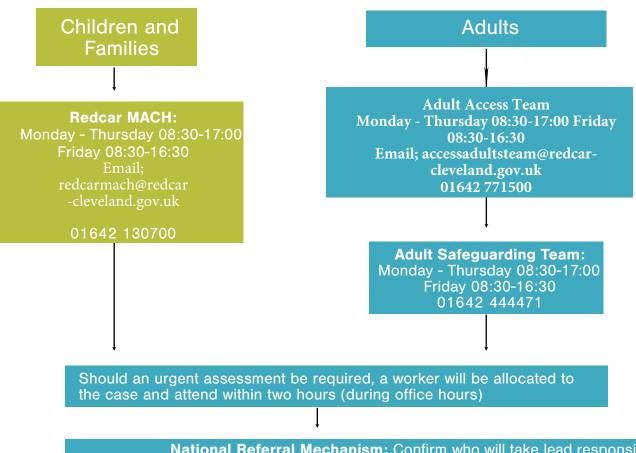




#### Annex 3

### Redcar and Cleveland Borough Council Victim Care Pathway



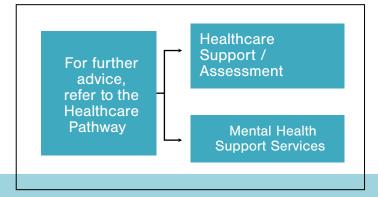


Out of hours (adults and children)

Emergency Duty Team: 01642 524552

National Referral Mechanism: Confirm who will take lead responsibility for completion of the NRM If this is Adult or Children's Social Care the NRM should be completed jointly with Cleveland Has the NRM been explained and the individual given consent? Under 18 years old, consen is not required from the individual for an NRM Consent No Yes Complete the NRM Form: Complete the NRM Form: Still have a duty to notify. Form: http://www.modernslavery.gov.uk/star http://www.modernslavery.gov.uk/star http://www.modernslavery.gov.uk

Redcar MACH / Adult SPA to make contact with the relevant professionals to follow safeguarding procedures, undertake and assessment of needs (referring to the completed 8 Point Checklist) and arrange delivery of support services. If required, a grab bag (basic essentials) and contact the food



Substance Misuse Support Services

Safeguarding Support

Accommodation Services

Physical / Sexual Violence Support

Interpretation Services

Transportation Services

#### **Health Care Support:**

South Tees NHS Foundation Trust – Safeguarding Team – 01642 850850 (extension 52241)

#### **Substance Misuse Support:**

We Are With You - 0300 3033781

#### **Mental Health Support:**

CAMHS - 03000 132000 opt 3 Adult Mental Health - 01642 838333

#### Physical / Sexual Abuse:

HALO Project — 01642 683045 (Honour based violence, forced marriage, ABOH North East — 01642 822331 (Sexual violence support service)

#### **Useful Numbers**

SARC North East— 03333 44 8283 (Teesside sexual assault referral centre)

#### **Reporting Crimes:**

Immediate Danger –999 Concerns –101

#### Safeguarding Support / Investigation:

Police CET Team — 01642 303240 Community Safety Team — 01642 444679

#### **Accommodation Services:**

Housing Advice and Information Team — 01287 612444

Police CET Team - 01642 302176.

#### **Interpretation Services:**

Everyday Language Solutions — 01642 603203

#### **Transportation Services:**

Integrated Transport - 01642 444974 / 444998

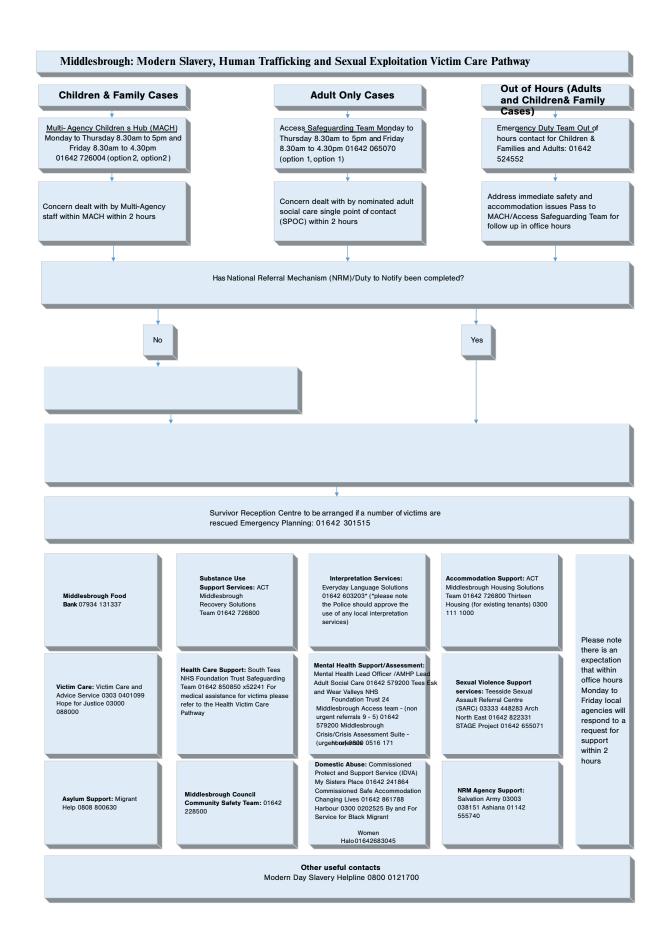
#### **Professional Advice and Support:**

Hope for Justice — 0300 008 8000 Modern Slavery Helpline — 0800 0121 700

## Help for Victims / Migrants / Asylum Seekers:

Salvation Army — 03003 038151 Ashiana — 01142 555740 Migrant Help — 0808 8010 503 Victim Care & Advice Service — 0303 040 1099







#### Annex 4



# Stockton-on-Tees Borough Council

# Victim Care Pathway

#### Children and Families

#### Children's Hub:

Monday - Thursday 08:30-17:00 01642 130080

Concern dealt with by multi-agency staff within

#### Adults

#### **Adult Safeguarding Team:**

Monday - Thursday 08:30-17:00 Friday 08:30-16:30

01642 527528 / 524729

Team Manager Calum Titley

#### Out of hours (adults and children)

**Emergency Duty Team:** 01642 524552

Please mark any Modern Slavery concerns as **URGENT** and pass to relevant district team

Emergency planning to be implemented if a number of victims are identified

Appendix 1 - Please refer to Stockton Borough Council Major Incident Plan http://www.egenda.stockton.gov.uk/aksstockton/images/att35905.pdf

#### Strategy discussion

To be held between the VEMT team (Cleveland Police) and Adult Safeguarding Team (Stockton Borough Co

- ï Establish current circumstances
- ï Identify additional vulnerabilities / other needs
- ï Safety Planning
- ï Accommodation needs
- ï NRM referral. Has this been explained to the victim?
- ï Food / toiletry provisions

#### **Accommodation:**

Julie Lathan (Housing Solutions Team Manager)

01642 528670 / 528389 Sub-regional reciprocal agreement now in place for short term

#### **Communication:**

Interpretation Translation Language (ITL)

0845 0552197 or 0191 421 2221

#### **Food Banks:**

Norton (Mon 12:30 - 14:30) **07434 767747** Billingham (Tue / Thur 11:00-14:00) 07583 575522 Stockton (Wed / Fri 10:00-13:00) **07535 865140** Stockton Hope (Wed 11:00-14:00) 07810 521255

#### **Other Useful Contacts:**

Health - immediate / future:

Appendix 2 -Refer to Healthcare Pathway Modern Slavery Helpline: 0800 0121 70 Salvation Army: 03003 038151 Hope For Justice: 03000 088000

Ashiana: 0114 255 5740

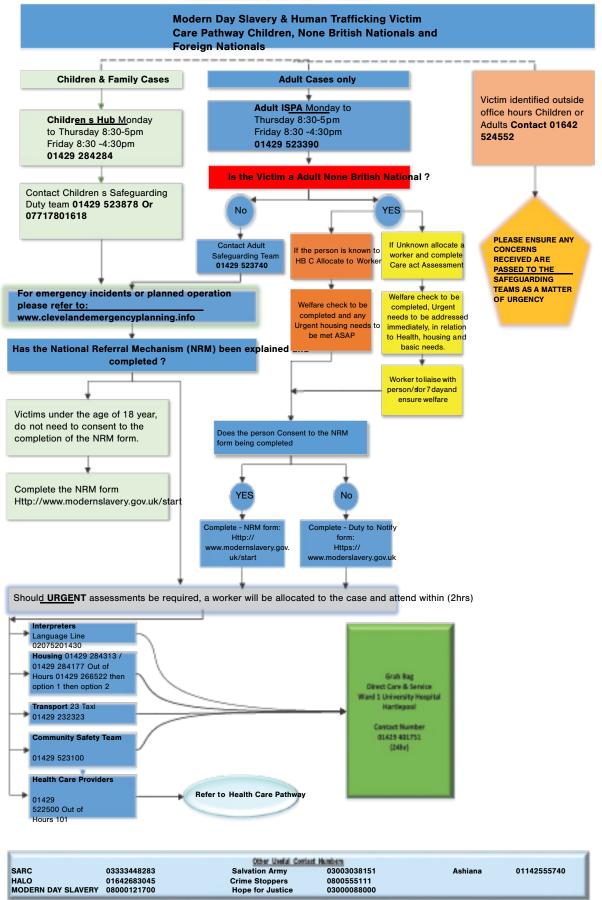
#### Other specialist services:

CGL - Alcohol & Substance Misuse 01642 625980 STAGE Project (Kate Lodge) - Victims of sexual exploitation 01642 655071 / 07498 499082 HALO - Honour Based Violence and Forced Marriages 01642 683045 Harbour - Domestic Abuse 03000 202525 SARC - Sexual Violence / Assault 0333 344 8283

**Stockton Borough Council Asylum Seeker & Refugee Directory:** 

https://www.catalyststockton.org/wp-content/uploads/2019/08/AS-R-Directory-2-3.pdf





#### Annex 5

### Healthcare Pathway

South Tees
Clinical Commissioning Group

A first responder's guide to healthcare services



#### **Adult or Child**

Requires immediate medical healthcare - threat to life and limb

# Call 999 Ask for an ambulance

Ambulance personnel decision to transfer to Accident and Emergency to either:

The James Cook University Hospital **01642 850850** 

OR

University Hospital of North Tees **01642 617617** 

#### URGENT

(24-hour service)

#### Adult or Child

Requires immediate medical healthcare

OR

Obvious suspected pregnancy or a recent pregnancy / miscarriage

Urgent Treatment Centre: University
Hospital of North
Tees 01642 617617

**Urgent Treatment Centre:** Redcar Primary Care Hospital **01642 944300** 

The James Cook University Hospital 01642 850850 Call 111 for advice (24 hours)

**Maternity Assessment Unit** for immediate assessment at either:

The James Cook University Hospital 01642 850850

OR

University Hospital of North Tees **01642 617617** 

Redcar Urgent Treatment Centre West Dyke Road Redcar Cleveland TS10 4NW

Open 8am to midnight (from 1 April 2024), 7 days a week.

North Tees Hospital Urgent Care Centre Hardwick Road Hardwick Stockton-on-Tees TS19 8PE

Open 24 hours a day, 7 days a week. Hartlepool Hospital Urgent Care Centre Holdforth Road Hartlepool TS24 9AH

Open 24 hours a day, 7 days a week. The James Cook University Urgent Treatment Centre Marton Road Middlesbrough TS4 3BW

Open 24 hours a day, 7 days a week (from 1 April 2024).

Following treatment, victim will need to register with a GP as a temporary or permanent resident

# NON-URGENT (Normal working hours)

#### **Adult or Child**

Requires non-urgent medical / routine healthcare

# GP Registration (as a temporary or

permanent resident)

Victims can register with any local GP provided their address is within its catchment area. (Prescriptions and dental costs can be met through the HC2 form.)

NB: Asylum seekers need to register with any GP with open lists. The only one currently with a closed list is the Alms practice in Stockton.

## Support Agencies Across Cleveland and National

Name	Contact	Overview of Support
Modern Slavery Human Trafficking Unit Tactical Advisors	0844 7782 406	24/7 advice, support and expertise to police officers
Child Trafficking Advice Centre (CTAC)	0808 800 5000	Specialist support for child victims of modern slavery
Hope For Justice	03000 088000	Outreach teams, training providers
VCAS (Victim Care and Advice Service)	0303 040 1099	Post NRM support, outreach service, DWP support
HALO	01642 683045	Specialist cultural support
Ugly Mugs	0161 629 9861	Intelligence service for sex workers
Medaille Trust	0800 06 999 16	Support service
Salvation Army	0300 303 8151	24/7 helpline - NRM referral service (national NRM service provider)
Ashiana, Sheffield	01142 555740	Support service
Sexual Assault Referral Centre (SARC)	0333 344 8283	24/7 self-referral service for rape / sexual assault
CrimeStoppers	0800 555111	24/7 helpline
Modern Day Slavery Helpline	08000 121 700	24/7 helpline
Migrant Help UK	0808 8010 503	24/7 helpline
Gangmasters and Labour Abuse Authority (GLAA)	0800 432 0804	Confidential Help Line - Monday to Friday 09.00hrs to 17.00hrs