

# Tees Valley Safeguarding Dental Access Referral Pathway

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KAMINI SHAH

CONSULTANT IN DENTAL PUBLIC HEALTH

NHSE ENGLAND

What are  
you  
expecting  
from this  
session?



Sharing of safeguarding referral pathway and referral form



Resources available to support the project: List of named dental practices/mouth check tool



Referral activity recording template for feedback and details of planned evaluation

# Aims of the Tees Valley safeguarding referral pilot

## **Background**

- ▶ Approach from Dr Santosh Gupta with concerns about vulnerable children not being able to access dental care and clinical teams having no formalised referral pathway

## **Aims**

- ▶ Provide a referral pathway for safeguarding clinicians to refer children needing dental care
- ▶ Ensure vulnerable children needing dental care are prioritised

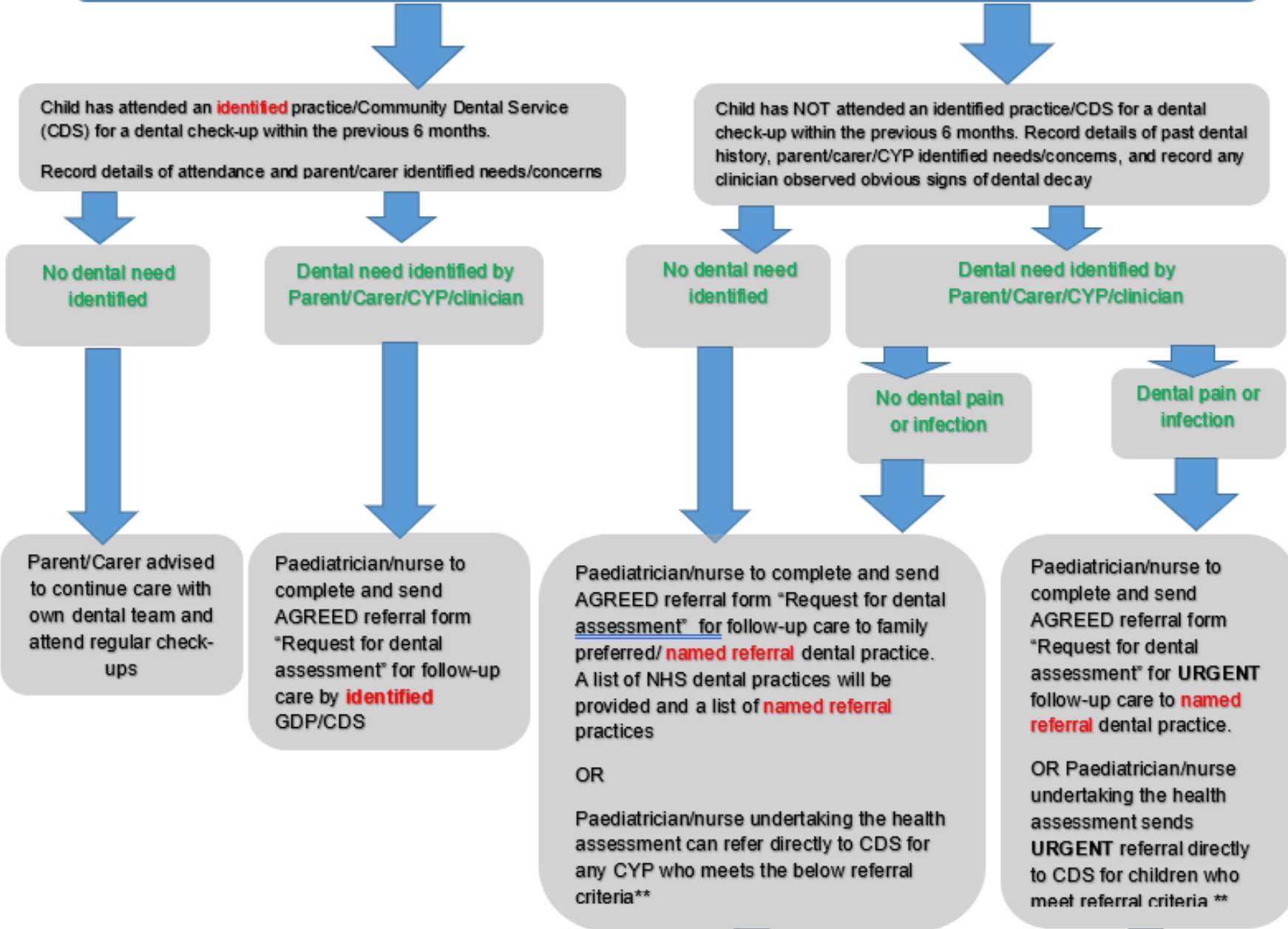
## **Details of pilot**

- ▶ 3 months starting 3<sup>rd</sup> January 2023 for 3 months
- ▶ Referrals can be made by Paediatricians and public health nurses
- ▶ Referrals can be made for children having child protection medicals or attending initial/review health assessments
- ▶ Children not receiving dental care or who have not attended for care in the last 6 months should be referred

# Children in Care NOT attending for dental check-ups

Local Authority	Percentage of CIOC not receiving an annual Dental Check	Numbers of CIOC not receiving an annual Dental Check	Eligible Cohort
Stockton	57%	253	445
Hartlepool	29%	73	254
Redcar	12%	27	231
Darlington	11%	21	190
Middlesbrough	19%	70	370
Tees Average	25%	444	1490

Tees Valley dental access care pathway for children having child protection medicals and "children in our care" health assessments (Initial and Review Health Assessments)



# Tees CDS Referral criteria

## \*\*Referral criteria for Tees Community Dental Service

- Patients with special needs relating to:
  - Learning difficulties
  - Challenging behaviours requiring multidisciplinary teams
  - From special schools/resource centres/group homes
  - From the child development centre
- Patients with a medical condition that can affect oral health and dental treatment (medically compromised)
- Severely physically disabled children
- “Children in our care” with complex needs, or referred from child protection teams
- Children with complex dental anomalies including cleft lip and palate or complex dental trauma

# Referral points to note

- ▶ Referrals to identified or “**own**” dental practice are subject to capacity
- ▶ Referrals to “**preferred**” dental practice are subject to capacity
- ▶ The only guaranteed appointment will be to **named referral** practices
- ▶ Referrals to the Community Dental Services (for specialist care if criteria met) can be to Tees CDS or CDDFT CDS (Darlington referrals)
- ▶ CDDFT CDS may not be able to offer a dental assessment appointment within 20 days as part of the IHA process.
- ▶ List of all practices in Tees Valley will be provided in a spreadsheet
- ▶ List of **named referral practices/CDS** will be provided in the same spreadsheet
- ▶ Spreadsheet will have telephone numbers and nhsmail referral contacts (only the named referral practice’s email addresses are confirmed)

# Named Referral Practices in Tees Valley

Address	Postcode	Locality	Telephone Number	Email address
73 Ragpath Lane, Roseworth, Stockton.	TS19 9JW	North Tees	01642 677727	<a href="mailto:roseworth.dental@nhs.net">roseworth.dental@nhs.net</a>
Wellburn Road Fairfield, Stockton on Tees.	TS19 7PP	North Tees	01642 587646	<a href="mailto:alphadental.fairfield@nhs.net">alphadental.fairfield@nhs.net</a>
223 Stockton Road, Hartlepool.	TS25 1RR	Hartlepool	01429 272004	<a href="mailto:nicola.thompson23@nhs.net">nicola.thompson23@nhs.net</a>
34 Victoria Road, Hartlepool.	TS26 8DD	Hartlepool	01429 861327	<a href="mailto:leanne.burns1@nhs.net">leanne.burns1@nhs.net</a>
29 Northgate, Hartlepool.	TS24 0JT	Hartlepool	01429 222707	<a href="mailto:northgate@hartlepooldental.co.uk">northgate@hartlepooldental.co.uk</a>
61 Roman Road, Linthorpe, Middlesbrough.	TS5 5PH	Middlesbrough	01642 817270	<a href="mailto:charles.daniels2@nhs.net">charles.daniels2@nhs.net</a>
118 Westgate, Guisborough.	TS14 6AW	Redcar & Cleveland	01287 610410	<a href="mailto:reception@roseberrydentalpractice.co.uk">reception@roseberrydentalpractice.co.uk</a>
15 Jubilee Road, Eston.	TS6 9EP	Redcar & Cleveland	01642 466766 / 01642 469688	<a href="mailto:eston.dental@nhs.net">eston.dental@nhs.net</a>
15 Park Avenue, Redcar	TS10 3LA	Redcar & Cleveland	01642 477000	<a href="mailto:dental.v00073@nhs.net">dental.v00073@nhs.net</a>
27 Stockton Road, Darlington.	DL1 2RX	Darlington	01325 358916	<a href="mailto:dental.v01308@nhs.net">dental.v01308@nhs.net</a>
Guisborough Primary Care Hospital, Northgate, Guisborough	TS14 6HZ	Teeswide	01642 944734	<a href="mailto:nth-tr.tcdsreferrals@nhs.net">nth-tr.tcdsreferrals@nhs.net</a>
CDDFT Community Dental Service , Park Place Health centre, Darlington DL15LW	DL15LW	Darlington	01325 342150	<a href="mailto:cddft.communitydental@nhs.net">cddft.communitydental@nhs.net</a>



# Referring clinicians: Points to note

Details of person able to consent for the child's dental treatment is **ESSENTIAL** and it is **ESSENTIAL** to advise that they will need to be present for the initial dental appointment to **GIVE CONSENT**

Copy your referral to the child's social worker (if there is one)

Provide email address of the SW as all dental reports will be copied to the social worker

If a child is "WNB" facilitated follow-up will be requested from the SW

Ask the child/foster parent if they have any concerns about attendance and document these so that the dental practice can tailor their approach. E.g dental anxiety /have they refused to attend in the past

Information on attempts to access a dental practice will give us the evidence we need for future commissioning

# Dental report: Points of note

Every referral to a named referral dental practice/CDS will be sent a dental report to both the referrer and the social worker

The report will give you information on

- Attendance (dates)
- Treatment provided and (dates)
- WNB needing follow-up from the social worker
- WNB discharged (2 WNB). Social Care teams to follow-up
- Impact of non-attendance on the child if the child fails to attend for treatment

Referrals to “own” or “preferred” dental practices will not receive a report

# Documents available for reference

Dental access pathway

Dental referral forms

Contact details spreadsheet of dental practices

Monthly referral activity monitoring spreadsheet

Mouth check tool for reference

# Monthly referral activity data collection

Common template to record monthly referrals to be completed by all Trusts. Named person in each Trust to be identified to complete the template and for any follow-up queries by Kamini

Will be used to identify any early issues: i.e. WNBs etc

Will be collated at ICB level for evaluation purposes and to inform future commissioning

Spreadsheet to be sent to [kamini.shah4@england.nhs.uk](mailto:kamini.shah4@england.nhs.uk) at the 15<sup>th</sup> of the following calendar month

Also record numbers of children seen not requiring a referral (to estimate demand)

# Next Steps for Provider Trusts

- ▶ Inform all staff involved in the pathway of the launch of the pilot from the 3<sup>rd</sup> January 2023 and share referral form, pathway and other resources
- ▶ Identify a single point of contact to deal with any queries about the completion of the activity monitoring spreadsheet
- ▶ Undertake an internal discussion of how the referral form and dental report details will be included on the activity monitoring spreadsheet. Who will coordinate this?
- ▶ Make a note of any glitches in the system as they arise and let me know

# Information for Social Care Teams

- ▶ Disseminate dental access pathway referral documents for information
- ▶ Expect copies of referrals and dental reports to be sent to you, on receipt to incorporate into the child's record
- ▶ Identified named SW will be asked to support dental attendance if the child WNB
- ▶ If the child fails 2 consecutive appointments, the child will be discharged. Correspondence will be sent to referrer and SW.
- ▶ Social care team to follow-up as required if the child is discharged due to non-attendance
- ▶ SWs and IRO to maintain oversight of dental referral/report/ and any follow-up required. Impact of non attendance will be provided if the child has been seen.
- ▶ Request to participate in evaluation process/feedback

# Next Steps

KS to send out finalised documents for 3<sup>rd</sup> Jan 2023 start

Complete Tees procedures web page of SOP

Training for dental practices

Activity template to be completed by each Trust by the 15<sup>th</sup> of the following month and sent to [kamini.shah4@england.nhs.uk](mailto:kamini.shah4@england.nhs.uk)

Set up regular feedback sessions with Clinical teams/Social Work teams to iron out any initial difficulties with the pathway process

Start evaluation

# Planned Evaluation of Pilot

Collation of monthly activity reports to estimate demand for future commissioning

Dental practice activity reports to estimate clinical capacity required for future commissioning

Pt experience questionnaire: foster parents and children

Qualitative feedback from: clinical teams, dental teams, LA/SWs

Anything else?