

Cleveland Anti-Slavery Network

Cleveland-wide Victim Care Pathway



CLEVELAND
POLICE



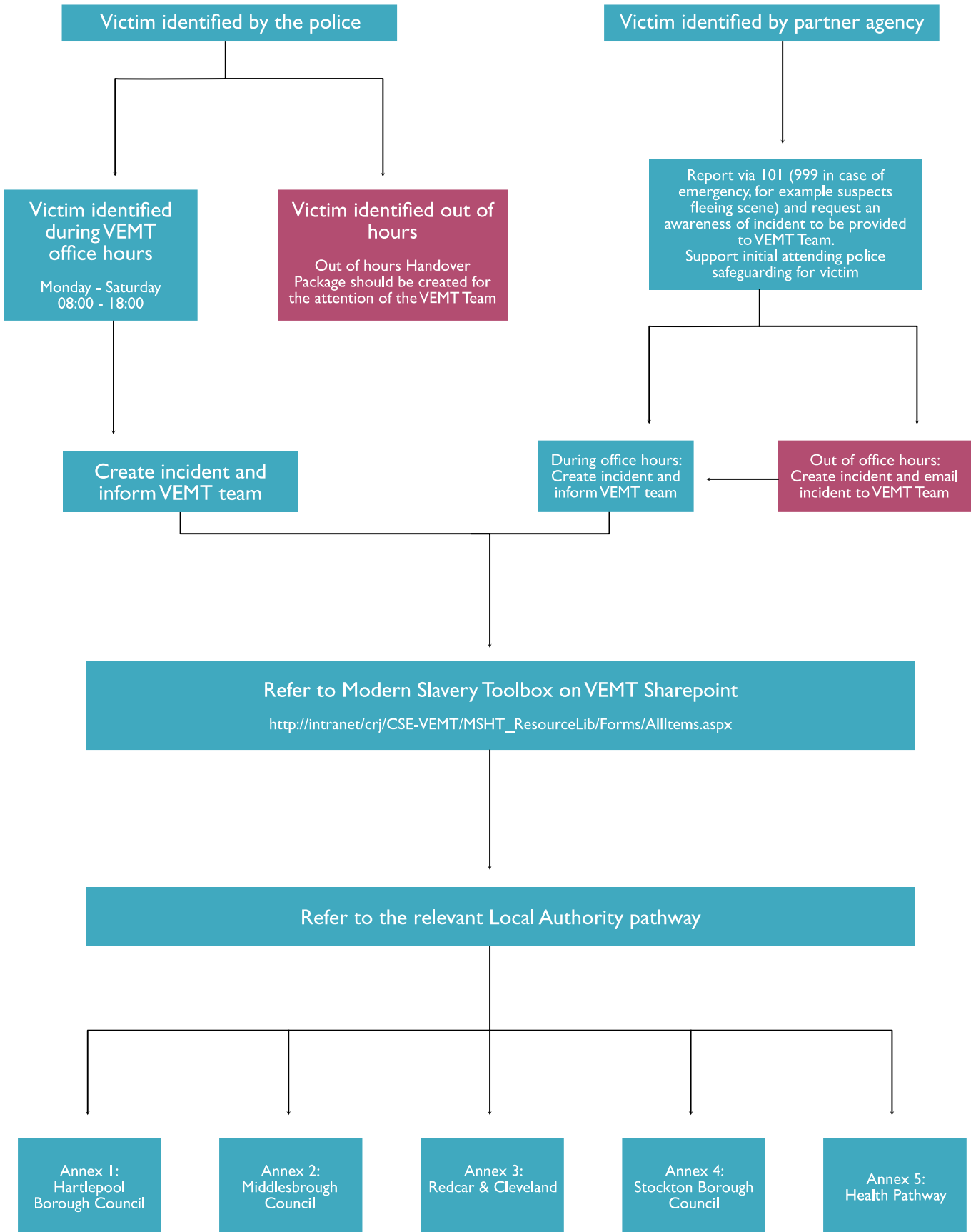
Cleveland
Anti-Slavery
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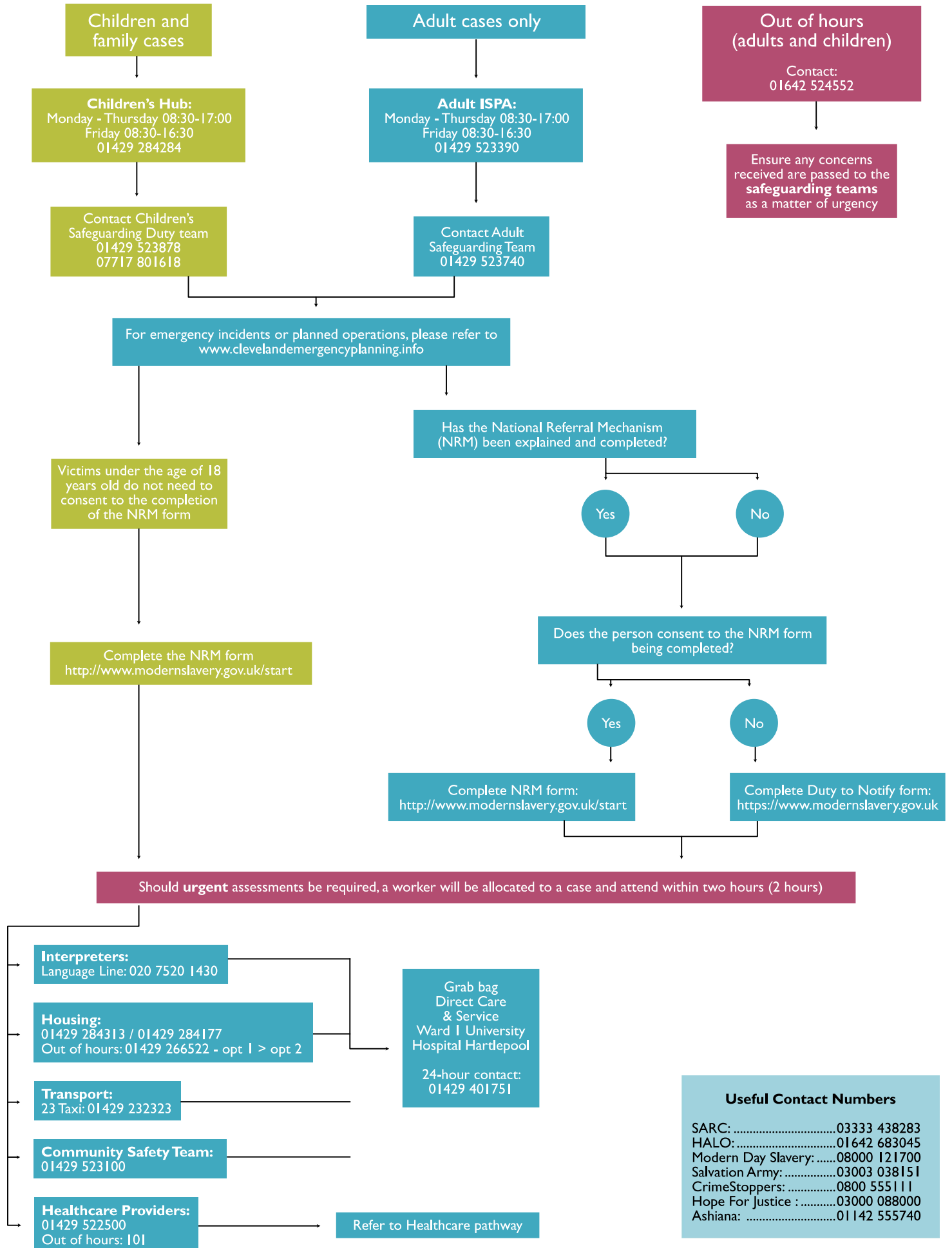


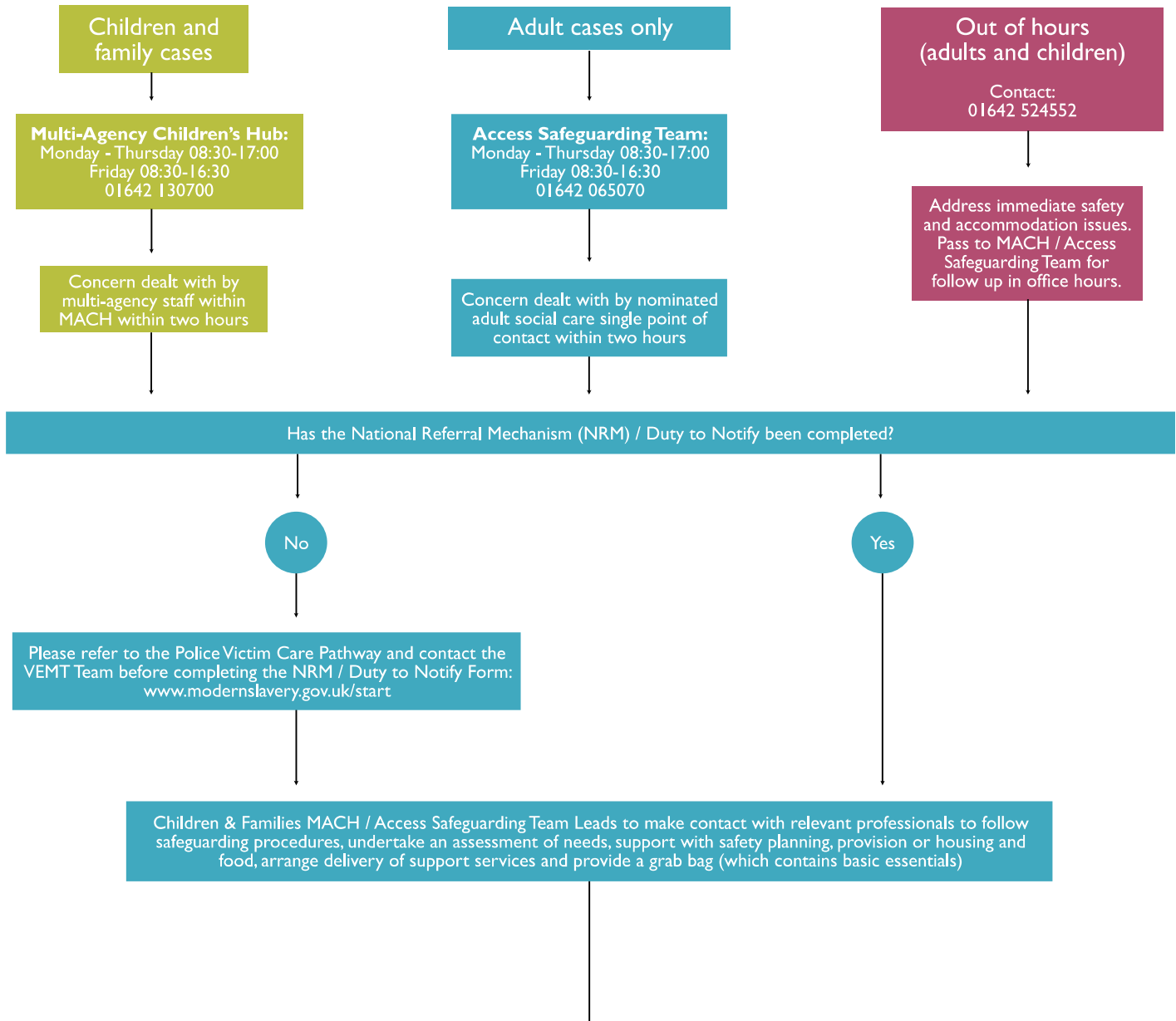
“I was particularly interested in the Network’s Victim Care Pathway, and I look forward to working closely with the PCC’s Office in future to learn from and share such examples of best practice.”

Dame Sara Thornton - UK Independent Anti-Slavery Commissioner

Modern Day Slavery and Human Trafficking Victim Care Pathway



Hartlepool Borough Council
Victim Care Pathway




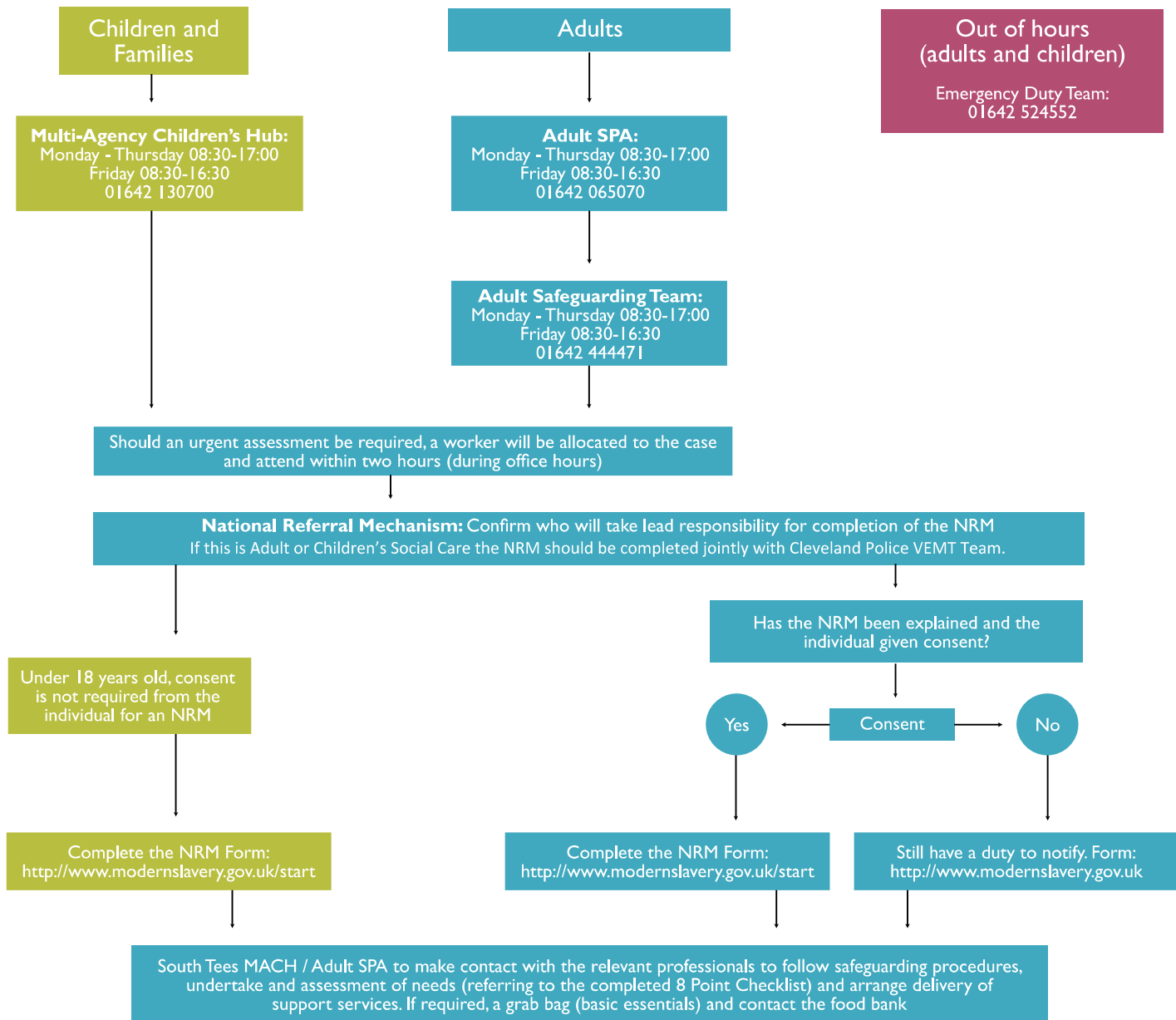
Survivor Reception Centre to be arranged if a number of victims are rescued
Emergency Planning: 01642 301515

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|--|--|--|---|
| Middlesbrough Food Bank: 07934 131337 | Substance Use Support Services: Foundations - 01642 354550 Change Grow Live - 01642 876323 | Accommodation Support: Thirteen Housing - 0300 111 1000 Interpretation Services: Everyday Language Solutions - 01642 603203 <i>Please note that the police should approve the use of any local interpretation service</i> | Sexual Violence Support services: Teesside Sexual Assault Referral Centre (SARC) - 03333 448283 Arch North East - 01642 822331 STAGE Project - 01642 655071 |
| Victim Care: Victim Care and Advice Service - 0303 040 1099 Hope For Justice - 03000 088000 | Healthcare Support: South Tees NHS Foundation Trust Safeguarding Team - 01642 850850 x52241. For CCG, refer to Healthcare Pathway | NRM Agency Support: Salvation Army - 03003 038151 Ashiana - 01142 555740 Honour Based Violence / Forced Marriage / FGM / Domestic Abuse: HALO - 01642 683045 Harbour - 0300 0202525 My Sister's Place - 01642 241864 | Mental Health Support / Assessment: Mental Health Lead Officer / AMHP Lead Adult Social Care - 01642 579200. Tees Esk and Wear Valleys NHS Foundation Trust Middlesbrough Access Team (non-urgent, office hours) 01642 579200. Middlesbrough Crisis / Crisis Assessment Suite (urgent, 24-hour) 01642 680706 / 837340. |

Other useful contacts: Modern Day Slavery Helpline - 0800 012 1700

Please note, there is an expectation that within office hours, Monday to Friday, local agencies will respond to a request for support within two hours

Redcar and Cleveland Borough Council Victim Care Pathway



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| <p>Health Care Support: South Tees NHS Foundation Trust — Safeguarding Team — 01642 850850 (extension 52241)</p> <p>Substance Misuse Support: We Are With You — 0300 3033781</p> <p>Mental Health Support: CAMHS — 03000 132000 opt 3 Adult Mental Health — 01642 838333</p> <p>Physical / Sexual Abuse: HALO Project — 01642 683045 (Honour based violence, forced marriage, FGM) ARCH North East — 01642 822331 (Sexual violence support service)</p> | <p>Useful Numbers</p> <p>SARC North East— 03333 44 8283 (Teesside sexual assault referral centre)</p> <p>Reporting Crimes: Immediate Danger —999 Concerns —101</p> <p>Safeguarding Support / Investigation: Police VEMT Team — 01642 303240 Community Safety Team — 01642 444679</p> <p>Accommodation Services: Housing Advice and Information Team — 01287 612444</p> | <p>Interpretation Services: Everyday Language Solutions — 01642 603203</p> <p>Transportation Services: Integrated Transport — 01642 444974 / 444998</p> <p>Professional Advice and Support: Hope for Justice — 0300 008 8000 Modern Slavery Helpline — 0800 0121 700</p> <p>Help for Victims / Migrants / Asylum Seekers: Salvation Army — 03003 038151 Ashiana — 01142 555740 Migrant Help — 0808 8010 503 Victim Care & Advice Service — 0303 040 1099</p> |
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Stockton-on-Tees Borough Council Victim Care Pathway



Emergency planning to be implemented if a number of victims are identified
Appendix 1 - Please refer to Stockton Borough Council Major Incident Plan
<http://www.egenda.stockton.gov.uk/aksstockton/images/att35905.pdf>

Strategy discussion
To be held between the VEMT team (Cleveland Police) and Adult Safeguarding Team (Stockton Borough Council)

- Establish current circumstances
- Identify additional vulnerabilities / other needs
- Safety Planning
- Accommodation needs
- NRM referral. Has this been explained to the victim?
- Food / toiletry provisions

Accommodation:
Julie Lathan (Housing Solutions
Team Manager)
01642 528670 / 528389
Sub-regional reciprocal
agreement now in place for
short-term accommodation

Communication:
Interpretation Translation Language (ITL)
0845 0552197 or
0191 421 2221

Food Banks:
Norton (Mon 12:30 - 14:30) **07434 767747**
Billingham (Tue / Thur 11:00-14:00) **07583 575522**
Stockton (Wed / Fri 10:00-13:00) **07535 865140**
Stockton Hope (Wed 11:00-14:00) **07810 521255**

Health - immediate / future:
Appendix 2 -
Refer to Healthcare Pathway

Other Useful Contacts:
Modern Slavery Helpline: **0800 0121 700**
Salvation Army: **03003 038151**
Hope For Justice: **03000 088000**
Ashiana: **0114 255 5740**
CrimeStoppers: **0800 555111**

Other specialist services:
CGL - Alcohol & Substance Misuse **01642 625980**
STAGE Project (Kate Lodge) - Victims of sexual
exploitation **01642 655071 / 07498 499082**
HALO - Honour Based Violence and Forced
Marriages **01642 683045**
Harbour - Domestic Abuse **03000 202525**
SARC - Sexual Violence / Assault **0333 344 8283**

Stockton Borough Council Asylum Seeker & Refugee Directory:
<https://www.catalyststockton.org/wp-content/uploads/2019/08/AS-R-Directory-2-3.pdf>

LIFE THREATENING
(24-hour service)

Adult or Child

Requires immediate
medical healthcare - threat
to life and limb

Call 999
Ask for an ambulance

Ambulance personnel decision to
transfer to Accident and Emergency
to either:

The James Cook University Hospital
01642 850850

OR

University Hospital of North Tees
01642 617617

URGENT
(24-hour service)

Adult or Child

Requires immediate medical
healthcare

OR

Obvious suspected pregnancy or
a recent pregnancy / miscarriage

Urgent Treatment Centre:
University Hospital of North Tees
01642 617617

Urgent Treatment Centre:
Redcar Primary Care Hospital
01642 944300

Accident and Emergency:
The James Cook University Hospital
01642 850850
Call 111 for advice (24 hours)

Maternity Assessment Unit for
immediate assessment at either:

The James Cook University Hospital
01642 850850

OR

University Hospital of North Tees
01642 617617

NON-URGENT
(Normal working hours)

Adult or Child

Requires non-urgent medical /
routine healthcare

GP Registration
(as a temporary or
permanent resident)

NB: Asylum seekers need to
register with either

Foundations Practice
7 Harris Street,
Middlesbrough
TS1 5EP
01642 521053

OR

Arrivals Practice
Endurance House,
Clarence Street,
Stockton-on-Tees
TS18 2EP
01642 615415

Following treatment, victim will need to register with a GP as a temporary
or permanent resident

Support Agencies Across Cleveland and National

| Name | Contact | Overview of Support |
|---|----------------|--|
| Modern Slavery Human Trafficking Unit Tactical Advisors | 0844 7782 406 | 24/7 advice, support and expertise to police officers |
| Child Trafficking Advice Centre (CTAC) | 0808 800 5000 | Specialist support for child victims of modern slavery |
| Hope For Justice | 03000 088000 | Outreach teams, training providers |
| VCAS (Victim Care and Advice Service) | 0303 040 1099 | Post NRM support, outreach service, DWP support |
| HALO | 01642 683045 | Specialist cultural support |
| Ugly Mugs | 0161 629 9861 | Intelligence service for sex workers |
| Medaille Trust | 0800 06 999 16 | Support service |
| Salvation Army | 0300 303 8151 | 24/7 helpline - NRM referral service (national NRM service provider) |
| Ashiana, Sheffield | 01142 555740 | Support service |
| Sexual Assault Referral Centre (SARC) | 0333 344 8283 | 24/7 self-referral service for rape / sexual assault |
| CrimeStoppers | 0800 555111 | 24/7 helpline |
| Modern Day Slavery Helpline | 08000 121 700 | 24/7 helpline |
| Migrant Help UK | 0808 8010 503 | 24/7 helpline |
| Gangmasters and Labour Abuse Authority (GLAA) | 0800 432 0804 | Confidential reporting line, Monday to Friday, 9-5pm |